

University of Georgia Athens, Georgia 30602 univcouncil@uga.edu www.uga.edu

University Council

April 10, 2020

UNIVERSITY CURRICULUM COMMITTEE - 2019-2020

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Dear Colleagues:

The attached proposals from the Mary Frances Early College of Education to offer the existing Graduate Certificate in Organization Coaching online and at the Gwinnett campus will be agenda items for the April 17, 2020, Full University Curriculum Committee meeting.

Sincerely,

John Maerz, Chair University Curriculum Committee

cc: Provost S. Jack Hu Dr. Rahul Shrivastav

PROPOSAL FOR AN EXTERNAL DEGREE

Date: 21 August 2019

Department: Lifelong Education, Administration and Policy

College/School/Division: Mary Frances Early College of Education

Program (Major and Degree): Graduate Certificate in Organization Coaching

Which campus(es) will offer this program? Gwinnett

Will any approved areas of emphasis be offered under this major? \underline{No}

Proposed Effective Date: Fall 2020, or upon approval

1. Assessment

A survey was distributed to 2237 graduate students to determine interest. 503 graduate students participated (22%) with 60% indicating interest as somewhat or very interested. Interest among students in the adult learning, leadership, and organization development program was even higher with 91% indicating they were somewhat and very interested. A feasibility study was also done in April 2019 with the conclusion, "*Based on this scale, the proposed Graduate Certificate in Organization Coaching shows viability and would be well-positioned on the Gwinnett campus and/or online*" (Hanover Research, 2019). Both the proposal and feasibility study are available upon request.

2. Admission Requirements

Admission for degree-seeking students requires that they are admitted to a UGA graduate program and have a minimum of a 3.0 average. Non-degree seeking students may also apply, providing they possess a graduate degree from an accredited institution.

3. Program Content

Below is the program of study for the Graduate Certificate in Organization Coaching:

UGA Organization Coaching Graduate Certificate Program of Study Organization Coaching Graduate Certificate Core (Required 15 semester hours) Course Number Course Name LLOD 8410 or Career Development for Adults (3 hours) LLOD 8410E LLOD 8420 or Foundations of Coaching for Organizational Effectiveness (3 LLOD 8420E hours) LLOD 8430 or LLOD 8430E Organizational Coaching Methods and Practice (3 hours) Adult Learning and Instruction (3 hours) (LLOD 7020 or LLOD 7020E) or <u>or</u> LLOD 9020E Adult Learning Theory and Research Directed Study in Learning, Leadership and Organization Development (3 hours) (LLOD 6000 or LLOD 6000E) or or LLOD 9800 Practicum in Learning, Leadership and Organization Development (3 hours) **Organization Coaching Graduate Elective Options (3 semester hours) Course Number Course Name** LLOD 8140 or LLOD 8140E Equity and Inclusion in Organizations (3 hours) Leading from Within: Developing Personal and Interpersonal LLOD 8205 or LLOD 8205E Leadership Capacity (3 hours) LLOD 8320 or LLOD 8320E Facilitating Group Change and Development (3 hours)

4. Student Advising

Other

Students will be advised by their regular advisor as well as the director of the Organization Coaching Graduate Certificate Program. The director will teach in the Gwinnett program and be available for meetings at both the Gwinnett and Athens Campuses, as well as virtually, as preferred by the students. Additionally, students will be advised by their regular advisors.

Per Approval of Certificate Director

5. Resident Requirements

The program is open to both degree-seeking and non-degree students. Applicants must meet the minimum Graduate School standards and non-degree students are required to apply through the Graduate School application. All enrolled students will be subject to UGA's residency requirements.

6. Program Management

This program will be administered by the Director of the Graduate Certificate in Organization Coaching. All courses in the program are approved courses at UGA and will be available at Gwinnett or online.

Contact Persons:

Role	Name	email
Director, Graduate Certificate	Laura Bierema	bierema@uga.edu
in Organization Coaching		
Department Head, Lifelong	Kathleen DeMarrais	kathleen@uga.edu
Education, Administration & Policy		

Section 4C of the approved face-to-face Athens proposal (see below) outlines the quality standards followed for the certificate creation that were based on industry standards, accreditation criteria, and benchmarking of university-based programs. Admissions will be managed on arolling basis. Student Learning Objectives will be reported within the UGA required process and program accreditation will be sought. The core courses are already taught each year within both our on campus and online programs, so the program will continue following that format. The program can be completed at the learner's pace, so there is not a time limit, except within the graduate school's timeline requirements of six years before courses begin to expire. Finally, after extensive benchmarking, it was concluded that there are no similar programs within the state or region. Here is Section 4C of the proposal:

- C. Identify model programs, accepted disciplinary standards, and accepted curricular practices against which the proposed curriculum is consistent with these external points of reference and provide a rationale for significant inconsistencies and differences that may exist. Below is Table 6 that we developed for benchmarking purposes. There is a range of programs housed in universities and the curriculum and quality varies wildly. We discovered no Organization Coaching Certificates at regional universities or in the USG Certificate listing. Here are some additional observations:
 - 1) The programs with accreditation have most commonly gained it through two organizations, both of which the LLOD program has initiated inquiries about membership and/or accreditation procedures:

- i. International Coach Federation (ICF)
 - 1. Accredited Training Coach Program (ACTP)
 - a. 125+ student contact hours
 - b. 80% of training delivered synchronously and focused on <u>ICF Core</u> <u>Competencies</u>
 - c. ICF review of instructional materials
 - d. 6 observed coaching sessions per student with written feedback for a minimum of 4
 - e. Faculty must hold one of three ICF credentials
 - f. There must be a program director
 - g. 10 hours of mentoring coaching must be provided per student as they work with coaching clients (can be done in a group).
 - h. Certification requires the administering of a final performance evaluation in a formal testing environment.
 - 2. Approved Coaching Specific Training Hours (ACSTH)
 - a. Considered "a la carte" programs that may not offer coaching finishing programs
 - b. A minimum of 30 contact hours required
 - c. 80% of training delivered synchronously and focused on <u>ICF Core</u> <u>Competencies</u>
 - d. ICF review of instructional materials
 - e. Faculty must hold one of three ICF credentials
 - f. 5 observed coaching sessions per student with written feedback for a minimum of 3.
- ii. Graduate School Alliance for Education in Coaching (GSAEC)
 - 1. Provides academic program review
 - 2. Features member universities with coaching programs
 - 3. Allows memberships
 - 4. Provides research networks
- 2) Curriculum varies widely among programs.
 - i. The most consistent courses include:
 - 1. Foundations of coaching
 - 2. Methods and practices of coaching
 - 3. Practicum.
 - ii. We view our program's niche in the connection of coaching to adult learning and our strong focus on leadership, change, and organization development.
- 3) For those institutions listed, 57% offer their coaching certificate through executive education or a comparable continuing education offering. In reviewing the tuition costs, most are in excess of \$10,000 and are taught within a cohort. Moreover, the number of classes and depth of study are less rigorous than our proposed curriculum. A second group was associated with business schools with a limited number of additional courses. The closest program to our proposal is Northwestern University. The coaching certificate there is offered through the School of Education and Social

Policy. Similar to our proposal, specific courses are required within their Master's program with additional coursework required to earn a coaching certificate. However, there is a connection to the theories and practices to the overall program of study, making it a cohesive blend of scholarship and application. Additionally, the University of San Diego, an executive education program, specifically identifies alumni as a target student population. In our opinion, the idea of expanding our coaching certificate to alumni from the LLOD program, who have already taken core courses, would create more opportunities to recruit students into the program.

University and Website	Certificate Name	Curriculum	Program Accreditation	GSAEC Member
UT Dallas	Executive and Professional	Curriculum	ICF ACTP	Yes
	Coaching Certificate		125 contact hours	
<u>NYU</u>	Graduate Certificate in Organizational and Executive Coaching	<u>Curriculum</u>	ICF ACSTH 30 contact hours	Yes
William James College	Graduate Certificate in Executive Coaching	Curriculum	ICF ACSTH 30 contact hours	No
Columbia University	Coaching Certification Program	Curriculum	<u>IACET</u>	Yes
Georgetown University	Executive Certificate in Leadership Coaching	Curriculum	ICF ACTP 125 contact hours	No
Lewis University	Organizational and Leadership Coaching	Curriculum	ICF ACSTH 30 contact hours	No
Swinburne University of Technology	Graduate Certificate in Organisational Coaching	Curriculum	ICF ACTP ICF ACSTH	No
Queens University of Charlotte	Executive Coaching Certificate	Curriculum	BCC	Yes
<u>Royal Roads</u> <u>University</u>	Graduate Certificate in Executive Coaching	<u>Curriculum</u>	ICF ACTP 125 contact hours	Yes
Kennesaw State University	Coaching for Managers and Leaders	<u>Curriculum</u>	None listed	Yes
<u>Fielding Graduate</u> <u>University</u>	Comprehensive <u>Evidence</u> Based Coaching	<u>Curriculum</u>	None listed	Yes
<u>Northwestern</u> <u>University</u>	Organizational and Leadership Coaching CertificationCurriculim	Curriculum	None listed	Yes
University of St. Thomas	Graduate Certificate in Executive Coaching	Curriculum	None listed	No
Bellevue	Executive Coaching Certificate Program	Curriculum	None listed	Yes
<u>Royal Roads</u> <u>University</u>	Graduate Certificate in Advanced Coaching Practices	Curriculum	None listed	Yes
Southern Methodist University	Executive Coaching Certificate	Curriculum	None listed	No
Berkeley	Executive Coaching Institute	Curriculum	None listed	No

Table 6 University Graduate Certificate Program Benchmarking				
University and Website	Certificate Name	Curriculum	Program Accreditation	GSAEC Member
Case Western Reserve University	Weatherhead Coaching Certificate	Coaching Certificate Advanced Coaching Certificate	Board Certified Coach	Yes
<u>University of San</u> <u>Diego</u>	Leadership Coaching Certificate	Curriculum	Board Certified Coach or ICF Portfolio Path	No

7. Library and Laboratory Resources

There are extensive library resources available at UGA in coaching and related disciplines of learning, leadership, change, and organization development. Students will be required to have the basic technology necessary to use eLC as the program is designed to be delivered in face-to-face, online, or blended formats.

8. Budget

Table 8

Performance of administrative and instructional support functions will be absorbed within existing administrative, staff, and faculty assignment arrangements, with the exception of summer personnel costs, marketing investments, and certifications and memberships (ICF-International Coaching Federation and GSAEC-Graduate School Alliance for Education in Coaching). No additional or reassigned faculty or time is requested. Courses listed in the curriculum are already taught on a regular schedule and do not require reassignment of faculty time or additional faculty. Below is the budget:

Budget for Graduate Certificate in Organization Coaching				
Cost	Year 1	Year 2	Year 3	
Personnel (Summer Course)	\$37,000	\$117,000	\$129,000	
Operating Costs (Marketing)	\$2,500	\$2,500	\$2,500	
Accreditation	\$3,000*	\$1,500**	\$1,500**	
Capital Outlays	\$0	\$0	\$0	
Library Acquisitions	\$0	\$0	\$0	

* International Coach Federation Program Accreditation

** Graduate School Alliance for Education in Coaching Annual Membership Fee

9. Program Costs Assessed to Students

No additional costs beyond tuition will be assessed for the Gwinnett program.

10. Accreditation

Accreditation is not required for organization coaching certification programs, although the International Coach Federation (ICF) and the Graduate School Alliance for Education in Coaching (GSAEC) certify programs. ICF and GSAEC certifications are optional, costly, and require institutional membership. Given that accreditation is not required for coaching certification programs, coaching is unregulated and inconsistent, and there are multiple programs available of questionable quality and process. If approved, the UGA Graduate Coaching Certification Program would be theoretically grounded and applied so as to effectively prepare students to coach with credibility and results. LLOD's intention is to pursue certification with both ICF and GSAEC due to their global recognition as endorsers of credibility and quality. ICF and GSAEC offer certification for both individuals and institutions. It should be emphasized that certification is a costly endeavor to both the institution and the individual. We would like to justify the cost once the program is fully implemented. Again, note that individuals can also apply for the credential so our graduates would have the option to independently seek the ICF credential and GSAEC membership whether or not UGA pursues these endorsements.

PROPOSAL FOR AN ONLINE PROGRAM

Date: 21 August 2019

College/School: Mary Frances Early College of Education

Department/Division: Lifelong Education, Administration and Policy

Program: Graduate Certificate in Organization Coaching

Which campus(es) will offer this program? Online

Will any approved areas of emphasis be offered under this major? No

Proposed Effective Date: Fall 2020, or upon approval

The proposal for an online program must include a brief narrative that addresses the following points:

1. Assessment

A survey was distributed to 2237 graduate students to determine interest. A total of 503 graduate students participated (22%), with 60% indicating interest as somewhat or very interested. Interest among students in the adult learning, leadership, and organization development program was even higher, with 91% indicating they were somewhat and very interested. A feasibility study was also done in April 2019 with the conclusion, "*Based on this scale, the proposed Graduate Certificate in Organization Coaching shows viability and would be well-positioned on the Gwinnett campus and/or online*" (Hanover Research, 2019). Both the original face-to-face approved program proposal and feasibility study are available upon request.

2. Admission Requirements

Admission requirements for degree-seeking students require that they are admitted to a UGA graduate program and have a minimum of a 3.0 average. Non-degree seeking students may also apply, providing they possess a graduate degree from an accredited institution.

3. Program Content

Below is the program of study for the Graduate Certificate in Organization Coaching:

UGA Organization Coaching Graduate Certificate Program of Study

Organization Coaching Graduate Certificate Core (Required 15 semester hours)

Course Number	Course Name	
LLOD 8410E	Career Development for Adults (3 hours)	
LLOD 8420E	Foundations of Coaching for Organizational Effectiveness (3 hours)	
LLOD 8430E	Organizational Coaching Methods and Practice (3 hours)	
LLOD 7020E or LLOD 9020E	Adult Learning and Instruction (3 hours) OR Adult Learning Theory and Research	
LLOD 6000E or LLOD 9800E	Directed Study in Learning, Leadership and Organization Development (3 hours) OR Practicum in Learning, Leadership and Organization Development (3 hours)	
Organization	Coaching Graduate Electives** (3 semester hours)	
Course Number	Course Name	
LLOD 8140E	Equity and Inclusion in Organizations (3 hours)	
LLOD 8205E	Leading from Within: Developing Personal and Interpersonal Leadership Capacity (3 hours)	
LLOD 8320E	Facilitating Group Change and Development (3 hours)	
Other	Per Approval of Certificate Director	

4. Student Support Services

Students will be advised by their regular advisor as well as the director of the Organization Coaching Graduate Certificate Program. The director will teach in the online program and be available for meetings at both the Gwinnett and Athens Campuses, as well as virtually, as preferred by the students. Courses in this program are already part of an approved 100% online M.Ed. program in Learning, Leadership, and Organization Development, so the existing support mechanisms for this program will continue with the certificate.

5. Resident Requirements

Residence requirements will be identical to those established for the authorized degree program, with residence at the approved location serving to meet that requirement.

6. Program Management

This program will be administered by the Director of the Graduate Certificate in Organization Coaching. All courses in the program are approved courses at UGA.

Role	Name	email
Director, Graduate Certificate in Organization Coaching	Laura Bierema	bierema@uga.edu
Department Head, Lifelong Education, Administration & Policy	Kathleen DeMarrais	kathleen@uga.edu

Contact Persons:

Admissions will be managed on a rolling basis. Student Learning Objectives for the certificate are reported within the UGA required process. The core courses are already taught each year within both our on-campus and online programs. The program can be completed at the learner's pace, so there is not a time limit, except within the graduate school's timeline requirements of six years before courses begin to expire.

Section 4C of the approved face-to-face proposal outlines the quality standards followed for the certificate creation that were based on industry standards, accreditation criteria, and benchmarking of university-based programs. Admissions will be managed on arolling basis. Student Learning Objectives will be developed for the certificate and reported within the UGA required process and program accreditation will be sought. The core courses are already taught each year within both our on campus and online programs, so the program will continue following that format. The program can be completed at the learner's pace, so there is not a time limit, except within the graduate school's timeline requirements of six years before courses begin to expire. Finally, after extensive benchmarking, it was concluded that there are no similar programs within the state or region. Here is Section 4C of the proposal:

C. Identify model programs, accepted disciplinary standards, and accepted curricular practices against which the proposed curriculum is consistent with these external points of reference and provide a rationale for significant inconsistencies and differences that may exist. Below is Table 6 that we developed for benchmarking purposes. There is a range of programs housed in universities and the curriculum and

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- 3) For those institutions listed, 57% offer their coaching certificate through executive education or a comparable continuing education offering. In reviewing the tuition

costs, most are in excess of \$10,000 and are taught within a cohort. Moreover, the number of classes and depth of study are less rigorous than our proposed curriculum. A second group was associated with business schools with a limited number of additional courses. The closest program to our proposal is Northwestern University. The coaching certificate there is offered through the School of Education and Social Policy. Similar to our proposal, specific courses are required within their Master's program with additional coursework required to earn a coaching certificate. However, there is a connection to the theories and practices to the overall program of study, making it a cohesive blend of scholarship and application. Additionally, the University of San Diego, an executive education program, specifically identifies alumni as a target student population. In our opinion, the idea of expanding our coaching certificate to alumni from the LLOD program, who have already taken core courses, would create more opportunities to recruit students into the program.

Table 6

University and Website	Certificate Name	Curriculum	Program Accreditation	GSAEC Member
<u>UT Dallas</u>	Executive and Professional Coaching Certificate	Curriculum	ICF ACTP 125 contact hours	Yes
<u>NYU</u>	Graduate Certificate in Organizational and Executive Coaching	<u>Curriculum</u>	ICF ACSTH 30 contact hours	Yes
<u>William James</u> <u>College</u>	Graduate Certificate in Executive Coaching	Curriculum	ICF ACSTH 30 contact hours	No
Columbia University	Coaching Certification Program	Curriculum	IACET	Yes
<u>Georgetown</u> <u>University</u>	Executive Certificate in Leadership Coaching	Curriculum	ICF ACTP 125 contact hours	No
Lewis University	Organizational and Leadership Coaching	Curriculum	ICF ACSTH 30 contact hours	No
Swinburne University of Technology	Graduate Certificate in Organisational Coaching	Curriculum	ICF ACTP ICF ACSTH	No
Queens University of Charlotte	Executive Coaching Certificate	Curriculum	BCC	Yes
Royal Roads University	Graduate Certificate in Executive Coaching	Curriculum	ICF ACTP 125 contact hours	Yes
Kennesaw State University	Coaching for Managers and Leaders	Curriculum	None listed	Yes
<u>Fielding Graduate</u> <u>University</u>	Comprehensive <u>Evidence</u> Based Coaching	Curriculum	None listed	Yes
Northwestern University	Organizational and Leadership Coaching CertificationCurriculim	Curriculum	None listed	Yes
<u>University of St.</u> <u>Thomas</u>	Graduate Certificate in Executive Coaching	Curriculum	None listed	No
Bellevue	Executive Coaching Certificate Program	Curriculum	None listed	Yes
<u>Royal Roads</u> <u>University</u>	Graduate Certificate in Advanced Coaching Practices	Curriculum	None listed	Yes

University and Website	Certificate Name	Curriculum	Program Accreditation	GSAEC Member
Southern Methodist University	Executive Coaching Certificate	Curriculum	None listed	No
Berkeley	Executive Coaching Institute	Curriculum	None listed	No
Case Western	Weatherhead Coaching	Coaching	Board Certified	Yes
Reserve University	Certificate	Certificate	Coach	
		Advanced		
		Coaching		
		Certificate		
University of San	Leadership Coaching	Curriculum	Board Certified	No
<u>Diego</u>	Certificate		Coach or ICF	
			Portfolio Path	

7. Library and Laboratory Resources

There are extensive library resources available at UGA in coaching and related disciplines of learning, leadership, change, and organization development. Students will be required to have the basic technology necessary to use eLC as the program is designed to be delivered in face-to-face, online, or blended formats.

8. Budget

Performance of administrative and instructional support functions will be absorbed within existing administrative, staff, and faculty assignment arrangements, with the exception of summer personnel costs, marketing investments, and certifications and memberships (ICF—International Coaches Federation and GSAEC —Graduate School Alliance for Education in Coaching). No additional or reassigned faculty or time is requested. Courses included in the curriculum are already taught on a regular schedule and do not require reassignment of faculty time or additional faculty. Below is the budget:

Cost	Year 1	Year 2	Year 3
Personnel (Summer Course)	\$8,446	\$8,446	\$8,446
Operating Costs (Marketing)	\$3,000	\$1,500	\$1,500
Accreditation	\$3,000*	\$1,500**	\$1,500**
Capital Outlays	\$0	\$0	\$0
Library Acquisitions	\$0	\$0	\$0

* International Coach Federation Program Accreditation

** Graduate School Alliance for Education in Coaching Annual Membership Fee

9. Program Costs Assessed to Students

The program costs will be the regular cost of graduate tuition for graduate students or nondegree students.

10. E-Rate

At this time, there are no plans for an eRate.

Approvals on File

Proposal: Offer the Existing Graduate Certificate in Organization Coaching Online and on the Gwinnett Campus

College: Mary Frances Early College of Education

Department: Lifelong Education, Administration, and Policy

Proposed Effective Term: Fall 2020

Department:

• Lifelong Education, Administration, and Policy Department Head, Dr. Kathleen deMarrais, 2/2/20

School/College:

• College of Education Associate Dean, Dr. Stacey Neuharth-Pritchett, 2/7/20

Graduate School:

• Graduate School Interim Dean, Dr. Ron Walcott, 4/9/20